

# Alabama Public Service Commission

Report Date: 10/31/2008

## Consumer Service Section

### Monthly Activity Report

Between 10/1/2008 And 10/31/2008

Utility Company Code	Needs Service	High Bills	Deposit	Service Problems	Payment Arrangement	Denied Toll	Slamming	Cramming	Billing Problems	Non-Pay Disconnect	900/Pay Per Call	No Jurisdiction	Other	Inquiries	Total
Alabama Power	1	1		8					13	1		1	11	60	96
Alagasco		1						1	6					9	17
Ardmore															
AT & T Southeast	1			11		1		4	29				3	13	62
Castleberry															
CenturyTel				7					4					2	13
Deltacom														1	1
Farmers															
Floral															
Frontier				1										1	2
Graceba															
Gulf															
Hayneville															
Interstate/Valley															
MCI														1	1
Millry															
Mobile Gas Service									1					1	2
Mon-Cre															
Moundville															
National															
New Hope															
OTELCO															
Pine Belt															
Ragland															
Roanoke															
Sprint															
TDS Telecom															
Union Springs															
Windstream				1										1	2
Water Companies															
Local Resellers	1			1			1							1	4
Miscellaneous Inquiries															335
Misc Jurisdiction	1			1				8	3					1	14
900/Pay Per Call															
No Jurisdiction		1		3			1		12				2	10	29
Other															
Toll Resellers						2	2		2						6
TOTALS	4	3		33		3	4	13	70	1		1	16	101	584

Field Investigations - 2

Meetings Held/Attended - 2